

WELCOME TO MYOBGYN

Heather Bacala, MD, FACOG – P. Gordon McLemore, MD, FACOG – Prachi Kasar, MD
Mary Engelhardt, APRN-CNM – Shannon Ravesi, APRN-CNM, Lisa Weinshenker, FNP-BC, IBCLC
Kishaun Whealton, RN – Kelsey Inscore, RN

Patient Portal

- Please register
- Provides access to your test results, referrals, and other medical records
- Messaging system: Ask questions without waiting on hold or leaving voicemails
 - Allow up to 5 business days for a reply
 - Inquire about appointments, bills, refills, FMLA paperwork and basic, non-emergent medical questions
 - If your medical question is complex (takes more than one or two sentences to respond), please use our online scheduling tool to book a Telemedicine appointment.

Call Group

Monday - Friday (7am-5pm)

Centennial Hills Hospital

Dr. Bacala, Dr. McLemore, Dr. Kasar, Mary and Shannon cover our patients.

Evening, weekend & vacation coverage:

Call is shared with two other physicians.

Delivery Hospitals

- **Centennial Hills Hospital**
(connected to office building)
6900 N Durango Drive
Las Vegas, NV 89149
- **Mountain View Hospital**
3100 N Tenaya Way
Las Vegas, NV 89128

Contact Info

Main Office Number: 702-463-2981

FMLA Questions:

- Patient Portal or Main Number, Ext 113

Referral Questions:

- Patient Portal or Main Number, Ext 113

OB Related Appointments or Payments:

- Patient Portal or Main Number, Ext 109

C-Section or Induction Scheduling:

- Patient Portal or Main Number, Ext 113

Rx Refills:

- Patient Portal or Main Number, Ext 102

Non-Emergent Simple Medical Questions:

- Patient Portal or Main Number, Ext 102

If there's an emergency, please call 911 and go to your nearest emergency room. They will be able to give you the best emergent care.

APPOINTMENTS

General

- Our Providers understand that your time is valuable and are working hard to reduce wait times.
- Please check in on your phone prior to your appointment. This will help keep all of your information up to date and your check in at the front desk a lot quicker.
- Please always arrive 5 minutes prior to your appointment time to allow for check in.
- If you arrive later than your appointment time, you will be rescheduled.
- As all providers do leave for deliveries during the day, you may have a wait. You will be given the option to wait, return later in the day (unless it's the end of the day) or reschedule your appointment. We will try to keep the wait times updated and as accurate as possible.

Schedule

- Initial – 28 Weeks: You will be seen every 4 weeks
 - Initial appointment: Viability ultrasound, pap smear, STD cultures, blood work (including CBC, blood type, syphilis, HIV, hepatitis, rubella), urine culture and urine drug screen. Additional tests may be ordered based on your history.
 - 10+ weeks: Optional genetic testing (see handout)
 - 19-22 weeks: Anatomy ultrasound
 - 24 weeks: Glucose tolerance test (screen for gestational diabetes), CBC, syphilis, iron
- 28-36 weeks: You will be seen every 2 weeks
 - 35-36 weeks: Group B Strep vaginal culture
- >36 weeks: You will be seen weekly until delivery
 - Cervical exam if requested

No Show Policy

- Any no-show, same day cancellations or late arrivals resulting in a reschedule will be charged a \$25 Fee. (Please see policy)
- If you meet any of the above criteria 3+ times, you will be discharged as a patient.

Additional Ultrasounds

- 12-16 weeks: Heartbeat check, if unable to hear with handheld doppler
- 16 weeks: Optional Gender ultrasound to see gender early. \$60 (not covered by insurance, includes small gift)
- 32-38 weeks: Growth or AFI, if indicated

ADDITIONAL INFO

Referrals

- If our doctors determine you need a referral to a specialist (e.g., Maternal Fetal Medicine,) we will send the referral same day or the next business day.
- Please allow 3-5 business days to receive a call from the place of referral.
- For STAT referrals it can take up to two business days due to insurance requirements.
- If you do not receive a call for an appointment, please reach out to the referral location directly. Information will be provided
- Please call us if you have any difficulty

FMLA

- FMLA packets (including maternity/paternity leave): \$25
 - Please allow 5 business days to complete.
- Expedited FMLA packets (1-2 business days): \$75
- Additional FMLA packets related to initial problem: \$25
- Single sheet forms \$25

Inductions & Cesarean Sections

- Offered at 39 to 41 weeks (sooner if medically indicated)
- Scheduled 4-8 weeks prior to delivery in conjunction with the hospital schedule

OB Contracts

- Will be given after your confirm appointment
- This contract explains what is covered by your insurance for your appointments, ultrasounds, and delivery by one of our doctors (or the on-call doctor)
- This is separate from the hospital charges
- The contract will go over your responsibility (copay/co-insurance and/or deductible)
- Your responsibility must be paid in full before delivery. There are options for payment plans
- Please notify us of any change to your insurance or secondary insurances
- It is your responsibility to know your benefits

